



BIG O DISPO


ACCESSIBILITY POLICY

NEBRASKA DISPENSARY

LAST UPDATED FEBURARY 21ST 2026

BIG O DISPO LLC
803 Sherman St Papillion NE 68046
Version #1.0.1
Effective Date:
January 1st, 2026

Big O Dispo LLC (“we,” “our,” “us”) is committed to ensuring that our website, digital services, and online shopping experience are accessible to the widest possible audience, including individuals with disabilities. We believe accessibility is a core component of customer service, regulatory compliance, and ethical digital design.

This Accessibility Policy outlines our standards, ongoing efforts, known limitations, and procedures for requesting assistance or providing feedback.

1. Commitment to Accessibility

We strive to ensure that our website and digital services:

- Are usable by individuals with diverse physical, sensory, and cognitive abilities
- Follow recognized accessibility standards and best practices
- Provide content that is perceivable, operable, understandable, and robust (POUR principles)
- Support assistive technologies such as screen readers, magnifiers, speech-recognition tools, and alternative navigation devices
- Maintain consistent structure, clear labeling, and predictable navigation
- Avoid design patterns that may create barriers (e.g., flashing content, unlabeled icons, inaccessible modals)

Our goal is to meet or exceed WCAG 2.1 Level AA guidelines wherever possible.

2. Ongoing Accessibility Efforts

Accessibility is an ongoing process. To maintain and improve accessibility, we:

A. Conduct Regular Audits

- Perform manual and automated accessibility scans
- Review color contrast, keyboard navigation, ARIA labels, and semantic structure
- Evaluate new content for accessibility before publishing

B. Update Website Components

- Improve menu structure and link clarity
- Ensure form fields have proper labels and instructions
- Optimize mobile accessibility and responsive design

C. Review Third-Party Integrations

We evaluate third-party tools such as:

- Payment processors
- Age-verification systems
- Embedded media players
- Customer support widgets

for accessibility compatibility.

D. Staff Training

Team members responsible for website updates receive training on:

- WCAG guidelines
- Accessible content creation
- Proper heading structure
- Alt-text writing
- Keyboard-friendly design

We prioritize clear reading structure, keyboard navigability, and proper labeling of interactive elements.

3. Supported Assistive Technologies

We aim to ensure compatibility with:

- Screen readers (JAWS, NVDA, Voiceover, Talkback)
- Keyboard-only navigation
- Browser zoom and text enlargement tools
- High-contrast modes
- Closed-captioning and transcripts for applicable media
- Speech-recognition tools
- Alternative input devices (switch controls, adaptive keyboards)

Some functions—such as age-verification steps required for regulated products—may involve third-party systems. We work to select vendors that offer accessible experiences to the greatest extent possible.

4. Known Limitations

Despite our best efforts, certain areas of the website may not yet be fully accessible due to:

A. Third-Party Tools

Some integrations are outside our direct control and may not fully meet WCAG standards.

B. Legacy Content

Older media, PDFs, or archived documents may not yet be fully remediated.

C. Rapid Regulatory Updates

Temporary placeholder content may be posted during urgent compliance updates.

D. Browser/Device Variability

Accessibility performance may vary depending on:

- Browser version
- Operating system
- Device type

We promptly address issues as they are identified and integrate accessibility improvements into our ongoing development cycle.

5. Requesting Assistance

If you have trouble accessing any part of our website or need help using any feature, please contact us. We will respond as quickly as possible and provide alternative ways to access information or complete actions such as:

- Viewing product information
- Verifying your age
- Checking out or completing an order
- Accessing legal documentation
- Requesting product safety details or COAs
- Navigating menus or forms

Email: admin@bigodispo.com

Phone: 402-949-0289

Support is available during normal business hours.

6. Providing Feedback

Your feedback is essential to our continued improvement. If you discover an accessibility issue, please provide:

- The page URL
- A description of the issue
- The assistive technology or browser used
- Any screenshots or notes that may help us replicate the problem

We treat all accessibility feedback as a priority and aim to resolve issues promptly.

7. Reasonable Modifications

Upon request, we will make reasonable modifications to policies, practices, or procedures when doing so:

- Does not fundamentally alter our services
- Is permitted under applicable state and federal regulations
- Supports equal access for individuals with disabilities

We can provide alternative formats of essential information, including:

- Disclaimers
- Safety notices
- Instructions
- Legal policy documents
- Certificates of Analysis (COAs)
- Product descriptions

8. Future Improvements

As our website grows and as Nebraska’s regulatory environment evolves—including the future medical cannabis program—we will continue updating our digital accessibility systems to reflect:

- New WCAG standards
- ADA guidance
- Section 508 updates
- Industry best practices
- Customer feedback
- Technological advancements

Accessibility is a continuous commitment, not a one-time project.

DO NOT COPY

Sources

Sources Page (Authoritative Links)

Accessibility Standards & Guidelines

- Web Content Accessibility Guidelines (WCAG) 2.1

<https://www.w3.org/TR/WCAG21/>

- W3C Accessibility Initiative (WAI)

<https://www.w3.org/WAI/>

U.S. Federal Accessibility Requirements

- Americans with Disabilities Act (ADA)

<https://www.ada.gov/>

- Section 508 of the Rehabilitation Act

<https://www.section508.gov/>

- U.S. Access Board Accessibility Standards

<https://www.access-board.gov/>

Assistive Technology Resources

- NVDA Screen Reader

<https://www.nvaccess.org/>

- JAWS Screen Reader

<https://www.freedomscientific.com/>

- Apple Voiceover

(apple.com in Bing)

- Google Talkback

(support.google.com in Bing)

Digital Accessibility Best Practices

- W3C ARIA Authoring Practices

(w3.org in Bing)

- W3C Mobile Accessibility Guidelines

(w3.org in Bing)

Legal Disclaimer

This Accessibility Policy is provided for general informational purposes only and does not constitute legal advice. Big O Dispo LLC makes no representations or warranties that every page, feature, or third-party integration will always be fully accessible. While we strive to meet or exceed WCAG 2.1 Level AA standards, accessibility may vary based on browser, device, third-party tools, or ongoing website updates.

Big O Dispo LLC is not responsible for the accessibility of content provided by third-party vendors, platforms, or service providers. We cannot guarantee uninterrupted access to all website features or compatibility with every assistive technology. Users are encouraged to contact us for assistance if they encounter accessibility barriers.

This policy may be updated at any time to reflect changes in accessibility standards, regulatory requirements, or website functionality. By using our website, you acknowledge and agree to the terms of this Accessibility Policy.