



**BIG O DISPO**  


# **WEBSITE STANDARD TERMS & CONDITIONS**

NEBRASKA DISPENSARY

LAST UPDATED FEBURARY 21ST 2026

BIG O DISPO LLC

803 Sherman St Papillion NE 68046

Version #1.0.1

Effective Date:

January 1<sup>st</sup>, 2026

These Website Standard Terms & Conditions (“Terms,” “Agreement”) constitute a legally binding contract between Big O Dispo LLC (“Company,” “we,” “our,” “us”) and any individual or entity (“you,” “your,” “User”) accessing or using bigodispo.com (“Website”) or purchasing products in-store, curbside, or online. By accessing the Website, creating an account, completing a purchase, or using any Company service, you acknowledge that you have read, understood, and agree to be bound by these Terms and all policies incorporated by reference.

## 1. Incorporation of All Company Policies (Binding Contract Terms)

These Terms expressly incorporate, and you agree to be bound by, the following policies, each of which forms an integral part of this Agreement:

- Privacy Policy
- Shipping Policy
- Refund, Return & Exchange Policy
- Curbside Pickup Policy
- Payment & Billing Policy
- Age Verification Policy
- Accessibility Policy
- Product Safety & Usage Disclaimer
- Security & Surveillance Policy
- Data Retention & Recordkeeping Policy

All policies are available at:

<https://www.bigodispo.com/legal>

These incorporated policies apply to all Website use, purchases, curbside pickup, delivery, age-restricted transactions, and regulated-product interactions.

## 2. Acceptance of Terms

By accessing the Website or purchasing products in-store, curbside, or online, you:

- Accept these Terms in full
- Agree to comply with all incorporated policies
- Represent that you meet all age and eligibility requirements
- Consent to electronic communications and digital recordkeeping

If you do not agree, you must immediately discontinue use of the Website and refrain from purchasing products.

### 3. Age & Eligibility Requirements (Strict Compliance)

#### A. Minimum Age

Sales of all restricted products—including hemp intoxicants, tobacco/ENDS, and future medical cannabis—are limited to adults 21+.

#### B. Identification

A valid, government-issued photo ID is required for:

- In-store purchases
- Curbside pickup
- Delivery requiring adult signature
- Online age-verification processes

#### C. Right to Refuse Service

We may refuse service for:

- Failure to verify age
- Suspected fraud or diversion
- False or altered identification
- Non-compliance with any Company policy

### 4. Products We Sell (Hemp & Tobacco)

We sell:

- Hemp-derived products compliant with the 2018 Farm Bill ( $\leq 0.3\%$   $\Delta$ -9 THC by dry weight)
- Tobacco and ENDS products permitted under Nebraska law

We do not sell adult-use marijuana.

All hemp products are supported by third-party Certificates of Analysis (COAs) available at:

<https://www.bigodispo.com/legal>

### 5. Compliance for Tobacco/ENDS

We comply with:

- Nebraska Department of Revenue (DOR) tobacco/ENDS certification
- Tax and stamping requirements
- Minimum age laws (21+)
- Federal PACT Act restrictions
- FDA Tobacco 21 rules
- Carrier limitations for ENDS shipments

ENDS products may require adult-signature delivery and may not be shipped via USPS.

## 6. Health & Marketing Disclaimers

You acknowledge that:

- Our products are not intended to diagnose, treat, cure, or prevent any disease
- We do not make medical or therapeutic claims
- Effects vary by individual
- You must consult a healthcare professional before using

See the Product Safety & Usage Disclaimer for full details.

## 7. Shipping & Delivery (PACT Act / Carrier Restrictions)

- We do not use USPS to ship ENDS/vape products
- Adult signature (21+) is required for any permitted ENDS deliveries
- Carriers may impose additional restrictions or refuse ENDS shipments
- Hemp intoxicants may be shipped only where legal and compliant

See the Shipping Policy for full requirements.

## 8. Certificates of Analysis (COAs)

COAs for hemp products are:

- Posted at <https://www.bigodispo.com/legal>
- Available upon request
- Maintained for regulatory compliance and consumer transparency

## 9. Ordering, Pricing & Taxes

- Prices, taxes, and fees are displayed at checkout
- We may correct pricing errors before or after order submission
- Taxes are collected in accordance with Nebraska law
- Orders may be canceled for compliance or verification failures

## 10. Returns & Exchanges

Returns are governed by the Refund, Return & Exchange Policy, which is incorporated by reference.

Key principles:

- Opened consumables are final sale
- Unopened items may be returnable within 7 days unless prohibited by law
- Defective products may qualify for replacement or store credit

## 11. Intellectual Property

All Website content—including text, graphics, logos, images, product descriptions, and software—is owned by Big O Dispo LLC or its licensors.

You are granted a limited, revocable, non-transferable license to access and use the Website for personal, non-commercial purposes.

You may not have:

- Copy, reproduce, or distribute Website content
- Reverse-engineer or modify Website code
- Use trademarks without written permission

## 12. Limitation of Liability

To the maximum extent permitted by law:

- Big O Dispo LLC disclaims liability for indirect, incidental, punitive, or consequential damages
- We are not liable for delays, outages, or third-party system failures
- We do not guarantee uninterrupted Website access
- Your sole remedy for dissatisfaction is to discontinue Website use

Nothing in these Terms limits liability were prohibited by law.

## 13. Dispute Resolution & Governing Law

These Terms are governed by the laws of the State of Nebraska, without regard to conflict-of-law principles. Venue

Any dispute must be brought exclusively in:

- Douglas County, Nebraska, or
- Sarpy County, Nebraska

Class Action Waiver

To the extent permitted by law, you waive the right to participate in class actions or class-wide arbitration.

## 14. Licenses & Credentials

- USDA Hemp Producer License: USDA\_31\_0037 (Issued Dec 3, 2025; Expires Dec 31, 2028)
- Nebraska Tax Permit: ID 15812464 (Issued Feb 4, 2025)
- Nebraska Tobacco Products Roster: Big O Dispo LLC listed (Papillion, NE)
- Nebraska Certificate of Good Standing: Issued Oct 31, 2025

## 15. Updates to Terms

We may amend these Terms at any time.

Material changes will be posted with a new Effective Date.

Continued use of the Website constitutes acceptance of updated Terms.

## Legal Disclaimer

*These Terms & Conditions are provided for general informational and contractual purposes only and do not constitute legal advice. Big O Dispo LLC makes no representations or warranties regarding the completeness, accuracy, or ongoing availability of the Website or any content therein. All Website access and product purchases are provided “as is” and “as available,” without warranties of any kind, express or implied.*

*Big O Dispo LLC reserves the right to modify, suspend, or discontinue Website functionality, product availability, or any service at any time without notice. Nothing in these Terms creates any warranty, obligation, or liability beyond what is expressly required by applicable law.*

*By accessing the Website or purchasing products, you acknowledge and agree that regulatory compliance may limit or prohibit certain transactions, and that Big O Dispo LLC may refuse service, cancel orders, or restrict access at its sole discretion to comply with federal, state, or local law.*

*Your continued use of the Website constitutes acceptance of all current and future versions of these Terms.*

## Sources Page

### Federal Law & Regulations

- 2018 Farm Bill (Hemp Legalization)  
(congress.gov in Bing)
- FDA Tobacco 21  
(fda.gov in Bing)
- ATF PACT Act Overview  
(atf.gov in Bing)
- USPS ENDS Shipping Ban  
(federalregister.gov in Bing)

### Nebraska Law & Regulatory Agencies

- Nebraska Department of Revenue (Tobacco/ENDS)  
<https://revenue.nebraska.gov>
- Nebraska Hemp Program  
<https://nda.nebraska.gov/hemp/>
- Nebraska Legislature (Cannabis-related bills)  
<https://nebraskalegislature.gov/bills/>

### Medical Cannabis Commission (Future Program)

- Nebraska MCC  
<https://mmcc.nebraska.gov/>

### Consumer Protection & Advertising

- FTC Truth-in-Advertising  
(ftc.gov in Bing)
- FTC Health Product Advertising Guidance  
(ftc.gov in Bing)

