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# SHIPPING POLICY

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(NEBRASKA DISPENSARY)

LAST UPDATED FEBURARY 19TH 2026

BIG O DISPO LLC

803 Sherman St Papillion NE 68046

Version 1.0.1

Effective Date:

January 1, 2026

## 1) Scope & What This Policy Covers

This Shipping Policy governs:

- What products Big O Dispo LLC is legally permitted to ship
- Where shipments may be sent
- Age-verification and identity-verification requirements
- Carrier restrictions and adult-signature rules
- When shipments may be refused, canceled, or refunded
- Compliance obligations under Nebraska law, federal law, and carrier policies

Regulatory Context

Shipping hemp-derived products, tobacco/ENDS items, and age-restricted goods is governed by:

- Federal PACT Act requirements
- FDA Tobacco 21 rules
- USPS ENDS shipping prohibitions
- Nebraska Department of Revenue (DOR) tobacco/ENDS certification rules
- Nebraska hemp regulations
- Carrier-specific adult-signature and restricted-item policies

*Medical Cannabis*

*Nebraska's Medical Cannabis Commission (MCC) is still finalizing rules.*

*We do not ship medical cannabis.*

*If/when medical cannabis dispensing becomes active, it will be in-store pickup only for qualified patients/caregivers.*

## 2) Where We Ship

A. Primary Service Area

We currently ship within Nebraska unless otherwise stated at checkout.

B. No Interstate Medical Cannabis Shipments

Medical cannabis (when permitted to sell) is not shippable under any circumstances.

All medical cannabis dispensing must occur in person.

C. ENDS/Vape Restrictions

ENDS shipments are heavily restricted due to:

- Federal PACT Act rules
- Carrier prohibitions
- Adult-signature requirements
- State tobacco/ENDS certification rules

See Section 6 for full details.

### 3) What We Can (and Cannot) Ship

#### A. Hemp-Derived Products

We may ship hemp-derived products that meet:

- Federal Farm Bill requirements ( $\leq 0.3\%$  delta-9 THC by dry weight)
- Nebraska hemp program rules
- Accurate labeling and COA documentation

We rely on third-party Certificates of Analysis (COAs) and compliant packaging.

#### B. Medical Cannabis

Not shippable.

All medical cannabis dispensing must occur in-store.

#### C. ENDS/Vape Products

ENDS products are subject to:

- PACT Act registration and reporting
- Adult-signature requirements
- Carrier restrictions
- Nebraska DOR certification rules

#### D. Labeling Accuracy

Nebraska has taken enforcement action against mislabeled THC products.

We will not ship:

- Mislabeled items
- Products exceeding legal THC limits
- Products missing required COAs
- Items suspected of being non-compliant

Such products may be quarantined or reported.

## 4) Age & Identity Verification (21+)

We do not ship age-restricted products without verifying:

- 21+ age at purchase, and
- 21+ age at delivery (for ENDS shipments requiring adult signature)

Verification may include:

- ID scanning
- Address matching
- Fraud-screening tools
- Billing/shipping address match requirements

Orders may be canceled if:

- ID cannot be verified
- The order appears fraudulent
- The shipping address is inconsistent with age-restricted delivery rules

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## 5) Processing Times & Cutoffs

### A. Standard Processing

Most orders process within 1–2 business days (Monday–Friday).

### B. Verification Delays

Orders may be delayed due to:

- Age/ID verification
- Payment verification
- COA review
- ENDS compliance checks
- Address validation

### C. Compliance Holds

We may place an order on hold or cancel it if:

- Labeling or COA discrepancies appear
- Age/address verification fails
- The product appears non-compliant
- The shipment would violate state or federal law

## 6) Carriers, Adult-Signature & PACT Act (ENDS/Vape)

### A. USPS ENDS Ban

USPS does not deliver ENDS products to consumers.

We do not use USPS for ENDS shipments.

### B. Adult-Signature Requirement

Any ENDS shipment requires:

- An adult (21+) present at delivery
- Government-issued ID
- Signature collection by the carrier

### C. PACT Act Registration & Reporting

The PACT Act requires ENDS sellers to:

- Register with ATF
- Register with state tobacco tax administrators
- File monthly reports for interstate shipments
- Use carriers that collect adult signatures

We comply with all applicable PACT Act requirements.

### D. Carrier Availability

Many carriers restrict ENDS shipments.

Where carriers accept ENDS, we use:

- Adult-signature services
- Verified recipient name and DOB
- Restricted-item handling procedures

## 7) Nebraska Tobacco/ENDS Compliance (Retailer Duties)

Nebraska requires:

- Sales only of certified tobacco/ENDS products
- Age verification for all ENDS sales
- Compliance with Nebraska DOR directories
- Proper tax collection and reporting
- Prohibition on shipping uncertified or contraband ENDS items

Shipments that circumvent Nebraska rules are prohibited.

## 8) Shipping Restrictions & Refusals

We will refuse, cancel, or refund an order if:

- The product is illegal or non-compliant
- The order fails age/ID verification
- The destination cannot accept adult-signature deliveries
- The order appears fraudulent or intended for diversion
- The product is mislabeled or fails COA review
- Local municipal or tribal restrictions prohibit delivery

We reserve the right to refuse any shipment that poses a compliance risk.

## 9) Rates, Taxes & Fees

### A. Rates

Shipping rates vary based on:

- Carrier availability
- Adult-signature requirements
- Restricted-item handling fees

### B. Taxes

Nebraska imposes:

- Tobacco/ENDS taxes
- Hemp product tax requirements (if applicable)
- Local sales tax obligations

Taxes are collected where required.

## 10) Lost, Stolen, Wrong-Address, or Damaged Shipments

### A. Wrong Address / Undeliverable

If the address is invalid or undeliverable:

- The shipment may be returned
- Refunds may be issued minus shipping costs
- Restricted items may be disposed of per law

### B. Damage in Transit

Report within 48 hours with:

- Photos
- Order number
- Description of damage

Approved claims may be replaced or refunded depending on product type and legality of reshipment.

### C. Porch Theft

Once a carrier marks a package as delivered:

- Risk of loss transfers to the customer
- Except where adult-signature was required and the carrier failed to obtain it

## 11) No Shipping of Medical Cannabis (Until Further Notice)

Nebraska MCC rules require:

- In-person dispensing
- No mail order
- No courier delivery
- No interstate transport

We will not ship medical cannabis under any circumstances.

## 12) Quality, COAs & Labeling Assurance

We maintain COAs for all hemp products and ensure:

- Accurate potency labeling
- Compliance with THC limits
- Proper packaging and warnings
- Batch traceability

Products that fail compliance checks will be:

- Quarantined
- Not shipped
- Potentially reported to regulators

## 13) Changes to This Policy

This policy may be updated due to:

- New Nebraska regulations
- MCC directives
- Federal PACT Act updates
- Carrier policy changes
- Enforcement actions
- Product-safety findings

Updates take effect when posted with a revised “Last Updated” date.

## 14) Contact

Questions about shipping?

Email: [admin@bigodispo.com](mailto:admin@bigodispo.com)

Phone: 402-949-0289



## Shipping Policy — Legal Disclaimer

*This Shipping Policy is provided for general informational and compliance purposes only and does not constitute legal advice. Shipping of hemp-derived products, tobacco/ENDS products, and any future medical cannabis items is strictly governed by Nebraska law, federal regulations, and carrier-specific restrictions. Nothing in this policy creates any obligation for Big O Dispo LLC to ship any product that is unlawful, non-compliant, mislabeled, restricted, or otherwise prohibited under applicable regulations.*

*Big O Dispo LLC reserves the right, at its sole discretion, to refuse, cancel, or modify any order if age-verification requirements, identity checks, carrier rules, product-compliance standards, or Nebraska Department of Revenue (DOR) and federal PACT Act obligations are not satisfied. Shipping availability, carrier acceptance, and delivery options may change at any time without notice due to regulatory updates, enforcement actions, or carrier policy changes.*

*Big O Dispo LLC makes no guarantees regarding delivery times, carrier performance, or the availability of adult-signature services. Risk of loss transfers to the customer once a shipment is marked delivered by the carrier, except where prohibited by law. Customers are responsible for ensuring that shipping information is accurate, that they meet all age and identity requirements, and that receiving locations allow delivery of restricted products.*

*This policy may be updated at any time to reflect changes in Nebraska law, MCC directives, federal regulations, or carrier requirements. By placing an order, you acknowledge and agree to the terms of this Shipping Policy and understand that regulatory compliance may limit or prohibit shipment of certain products.*